

NAME:
REGARDING:

SS#:

Bakers Union and FELRA Health & Welfare Fund

EMPLOYER: Giant
DATE OF HIRE: October 11, 1999
PLAN: BFW

LOCAL: 118
STATUS: Full Time

ISSUE: Hospital/Medical – Non-Participating Provider

#M12/112-0050

FUND RULE:

“IMPORTANT REMINDER

Starting on September 1, 2008, you MUST use a doctor, hospital or other health care provider who is in the CIGNA network....”
(Quoted from the Reminder Notice sent to all participants August 19, 2008)

“CIGNA HealthCare is your new PPO Provider

Effective September 1, 2008, CIGNA HealthCare replaced OneNet as your new PPO. You must use a provider (whether a hospital, physician, or other health care provider) who is in the CIGNA network, in order to be covered (with limited exceptions).”

(Quoted from the "For Your Benefit" newsletter, January 2009)

SUMMARY: Date(s) of Service: October 28, 2011
Received: January 5, 2012
Denied: January 10, 2012
Appeal Received: March 21, 2012

The **participant** is appealing for payment of a claim for cardiac holter monitoring for her spouse that was denied because Cardiac Monitoring Services, LLC does not participate with CIGNA. The participant states that she does not know why Dr. Yang (a participating provider) would use a nonparticipating provider for this service.

When the Fund office called Dr. Yang's office on March 26, 2012, a representative advised that Cardiac Monitoring Services, LLC is the only provider used for cardiac holter monitoring by Dr. Yang and his associates.

CIGNA states that Dr. Yang should not be using a nonparticipating provider for this service. CIGNA further states that there are national vendors that Dr. Yang should use for cardiac monitoring. CIGNA will contact Dr. Yang to advise him of this information.

ACTION: **Approved** ☐ **Denied** ☐ **Tabled** ☐

COMMENTS: